

## **TalkingPoints Training Toolkit**

**Welcome to your one-stop hub** for getting started with TalkingPoints! Whether you're training new team members, or exploring new features, this guide has you covered for the 2025–26 school year! In June 2025, TalkingPoints is launching <u>powerful new tools</u> to deepen family-school connections—moving beyond one-way messaging to unlock meaningful, two-way communication drives student achievement and strengthens partnerships across your community.

## For Introducing TalkingPoints

If this is your first year using TalkingPoints or you have new staff you want to introduce to the platform.

Staff Resources: Quick start guides to introduce TalkingPoints to:

Teachers and Non-Rostered	Staff
School Admins	

**Family Resources:** Families don't need to take any action to start using TalkingPoints—they'll automatically receive texts. However, these resources can help introduce TalkingPoints and the TalkingPoints for Families app at the start of the year.

- <u>Translated family letters</u> to send home to families (additional languages being added this summer
- Family poster to print and hang in the front office or during back-to-school night

## For Introducing New Features

If your staff is already familiar with TalkingPoints, but you want to ensure they know about new features.

Here are a few ways to introduce new features to your staff, depending on the time you have available:

- If you're sharing asynchronously, send this one-pager to your staff.
- If you have a few minutes during PD or a staff meeting, play this four minute video.

- If you have designated time for TalkingPoints or family engagement training, use this training presentation to take your staff through the new features, or better yet, invite a champion TalkingPoints user to co-present with you!
- If your staff wants more, have them attend one of our live new feature webinars.

## **New TalkingPoints Features: At a Glance**

Feature	Level of TalkingPoints	Web	Mobile
Quick Kudos	Teacher	X	X
<u>Positive Message</u> <u>Tagging + Tracking</u>	Teacher	X	X
Family Check-In	Teacher	X	Х
<u>Calendar Sync +</u> <u>Events</u>	Teacher	X	
Home Activity Suggestion	Teacher	X	
<u>Staff</u> <u>Announcements</u>	School Admin  District Admin	X	X
Personal Messaging	School Admin	X	X
Your Inboxes	School Admin	X	Х
<u>District Groups</u>	District Admin	X	

For Document Translation, District Emergency Alerts & Notifications, and Attendance Improvement Plus add-ons, please contact your <u>Partner Success Manager</u>.

